

Hello, SUNMI

KINDNESS ISPRICELESS

Altruism SUNMI's Core Value

Philosophy

Value our employees by treating them with respect, recognition and understanding.
Contribute to the development of society.

Mission

To build a next-gen commercial IoT platform with an altruistic mind and eventually achieve business 4.0.

Vision

To become a top-10 IoT company in the world.

SUNMI, with "altruism" as its core value, is an IoT company that comprehensively leads global innovation in intelligent commercial hardware.

About SUNMI

SUNMI is committed to providing a wide range of excellent and intelligent IoT hardware and digital solutions that combine software and hardware for the commercial field, thus building a business world where things are interconnected and finally realizing Business 4.0. By December 31, 2020, SUNMI App Store has become a top App Store for Business with partners, over 13,000 Apps, and these Apps have been widely used in the food delivery, restaurant, retail, tax control, checkout and other scenarios. SUNMI 's IoT products and solutions have been used in more than 200 countries and regions, empowering merchants around the world.

Investors

SUNMI has successively obtained strategic investments from Ant Group, Xiaomi Technology, Meituan, lightspeed China Partners, ABC International and SCGC.













Jack Lin "Captain" Founder and CEO of SUNMI

20 years of experience in exploring digital transformation in retail

2006 Won iF Design Gold Award

2010 Started to explore a mobile e-commerce, online-to-offline business model

2013 Established SUNMI, a new service model combining software and hardware

2016 Released the first intelligent commercial hardware

2019 SUNMI has been valued at more than \$1 billion, becoming an industry unicorn





The Globalization of SUNMI Group

To better serve local customers, in addition to Shanghai, Beijing, Shenzhen, Hong Kong and Taiwan, SUNMI has established branches in 10 countries and regions including USA, France, Netherlands, Russia, Singapore, Japan, India, Indonesia, United Arab Emirates, South Africa.





Chief Design Officer of SUNMI

A top industrial designer who has presided over the design of 1000+ intelligent hardware products and has won more than 20 international design awards.

Des produits performants en lien avec leurs environnements



Award-winning SUNMI products:

SUNMI V1, SUNMI V2 PRO, SUNMI P1, SUNMI P2 LITE, SUNMI S2, SUNMI T2, SUNMI T2 PRO, SUNMI POS Power Bank, SUNMMI Handheld Scanner.

15 International Design Awards

8 RedDot Awards, 5 iF Awards, 1 G-mark Award, 1 COMPUTEX Award.



DESIGN AWARD 2019

reddot design award winner 2019















reddot design award winner 2020







Including invention patents, utility models patents, design patents, software copyright.

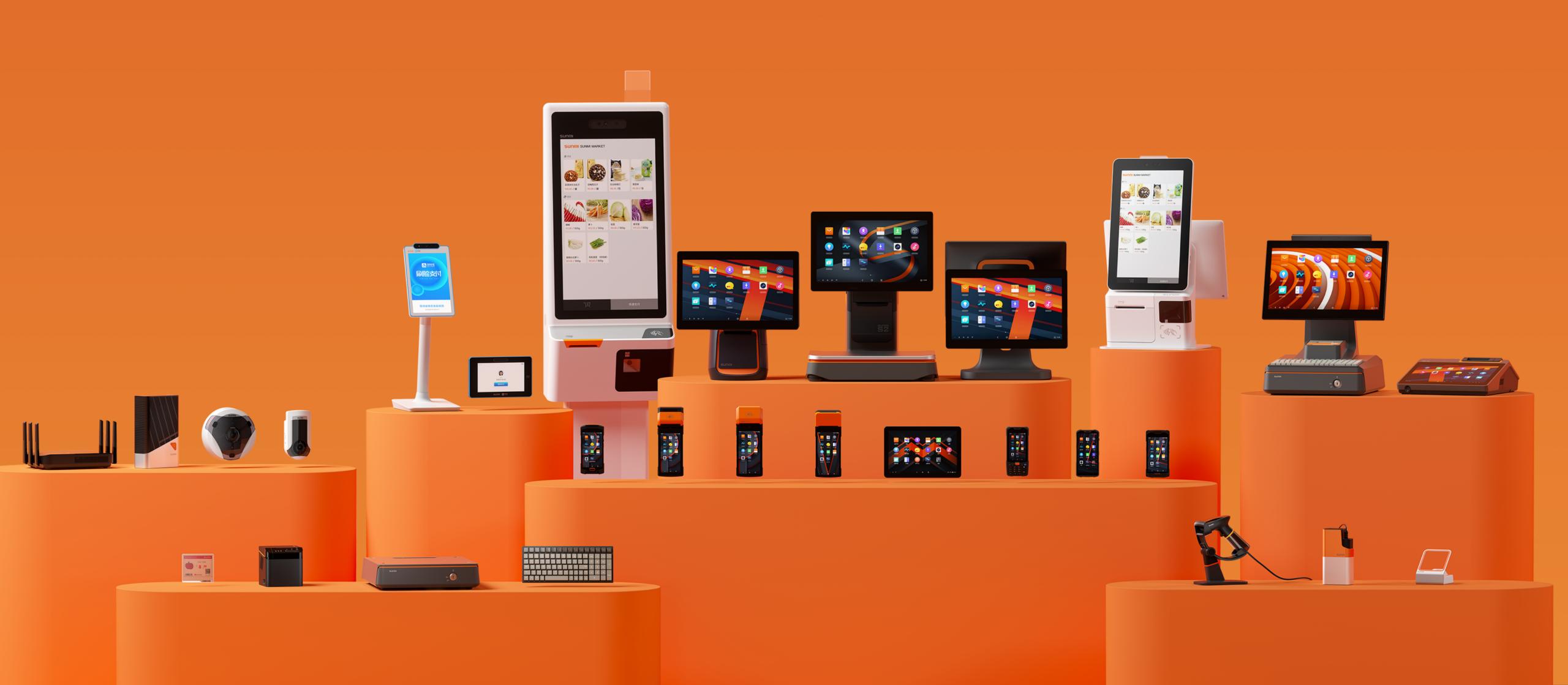


Including industry awards, government awards, enterprise awards, role model awards, branding awards.

Ranked among 2019 LinkedIn Top Startups, 2019 Shanghai Tech-Giants, 2019 Top 50 Innovative Retail Tech Companies, and 2018 Innovative China POS Brands.

loT for Business

Since the launch of its first product in 2016, SUNMI now has a total of 6 major product lines, including Mobile Terminals, Payment Terminals, Desktop Terminals, Kiosks, Network & Video Analytics, Accessories.



IoT Products in a Retail Store



IoT Products in a Restaurant SUNMI SS Transaction monitoring Network status Real-time mobile reports SUNMI L2 SUNMI W1 Handheld inventory In-store network Real-time store data **SUNMI** Printer SUNMI T2 Ticket printing Ordering, checkout, online order taking SUNMI Blink QR code payment SUNNI FS Foot traffic & customer analysis SUNMI K2 SUNMI M2 MAX Self-ordering Table-side ordering Glovo SUNMI V2 Queue ticket printing &

online order taking





SUNMI OS

SUNMI OS is an operating system specially designed for smart businesses. It is deeply optimized on the basis of Android system and customized for businesses in terms of operating experience and scenario design. Based on SUNMI OS, we provide a complete set of intelligent hardware, PaaS and services for store operations. Together with software vendors, we provide merchants with business solutions integrating hardware and software.

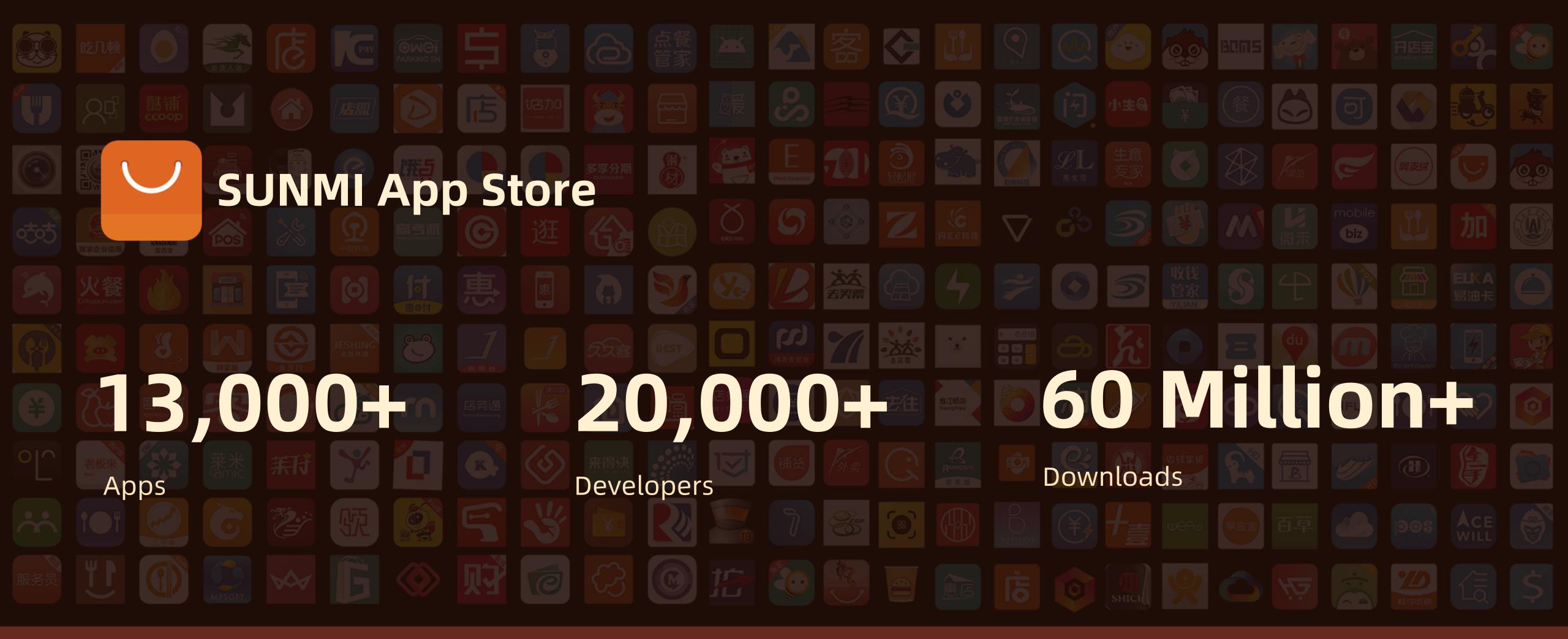


SUNMI Partner Platform

A platform for SUNMI partners to conveniently complete centralized device management.

200+
Countries & Regions





Your Own App Store

Whitelist/blacklist apps. Control app installation.

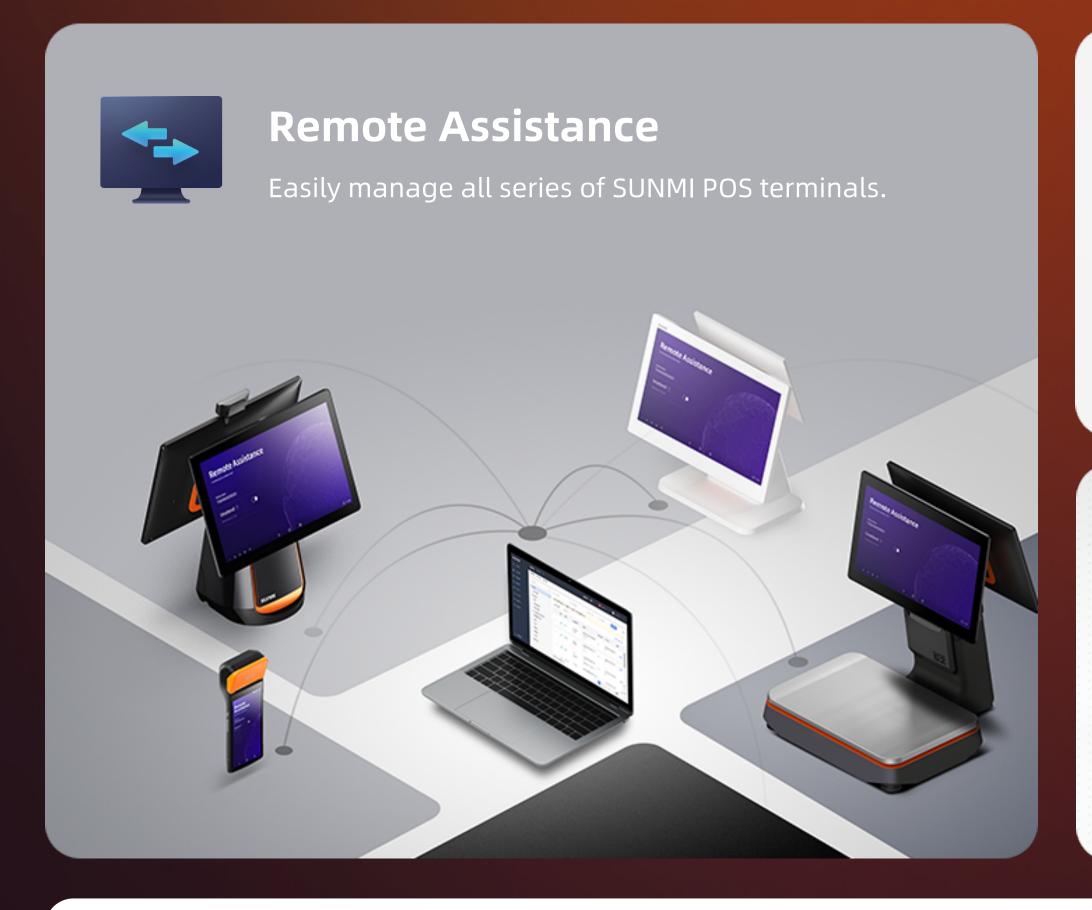
Flexible Deployment

Developers can make less risky staged releases.

App Security & Protection

The cloud will run security checks on APK files and countersign, and a payment POS terminal will verify the signature before installation.

SUNMI Remote Assistance



Device Monitoring

Online/offline, basic hardware info,app installation, configured settings and data usage.



Secure



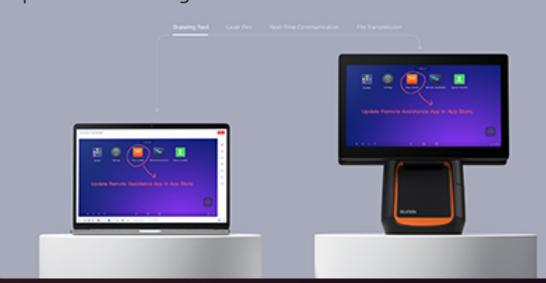
Efficient

Send messages and files in batch, with only one click.



Remote Control

Leverage remote desktop to locate and resolve problems. Doing more with less.















SUNMI Digital Store Service

Reflecting on the integration of software and hardware, SUNMI, collaborating with partners, takes the full series of intelligent IoT hardware as the base and leverage SUNMI OS to provide digital solutions to help merchants digitize offline businesses and achieve integrated online and offline operations.

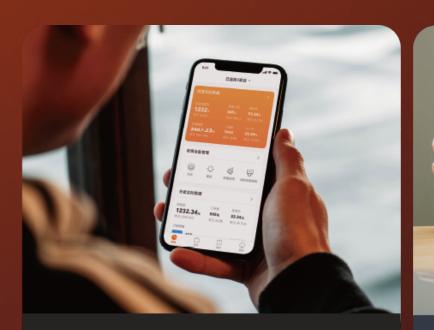




Help merchants better manage their stores, no matter when and where.

Three Ways to Check

In real time check and manage in-store devices, network and videos through SUNMI Assistant App, SUNMI Digital Store online platform or SUNMI digital wall.



SUNMI Assistant App

Check and manage your store, even when you are away.





SUNMI Digital Store

Manage multiple locations in a centralized way.

Web address: https://store.sunmi.com



SUNMI Digital Wall

A customizable digital wall solution to visually show your store operation.

Operation Analysis

Grow your business with the multidimensional analyses based on item data, foot traffic, operations, etc.



Smart Management

Better manage your store leveragin value-added transaction monitoring and remote store inspection.

SUNMI Home

A place to intuitively experience how our digitalized stores run.

We present a full series of SUNMI IoT products and industry solutions here. Solutions for ten typical businesses, including restaurant, supermarket, hotel, mother & baby supplies, are provided and shown in SUNMI Home. Cooperate with partners, we build business communities to serve local merchants. SUNMI Home also provides customized services to help merchants build their stores that integrate online and offline operations.



Status Quo and Future Plan

By December 31, 2020, SUNMI Home has opened locations in cities and countries including Shanghai, Beijing, Guangzhou, Shenzhen, Taipei, France and Dubai. In the future, SUNMI Home will continue its GO GLOBAL strategy and work with partners to provide localized services to merchants around the world.



Our Clients Around the World

SUNMI's products and solutions have been successfully applied in scenarios in the retail, restaurant, service, healthcare and other businesses large and small, empowering clients in more than 200 countries and regions.

Retail

With the development of New Retail, Go Digital has become an important mean to build customer-experience-centric services. SUNMI's intelligent IoT products and solutions have been used in various retail businesses to boost operation efficiency and improve customer experience.



AEON

A famous retail group in Japan and also one of the largest department stores in Asia.

"V2 PRO relieves our checkout pressure at peak hours when facing with long waiting lines. It runs smoothly even for a long time, which has drastically enhanced our work efficiency."

— A cashier, AEON Supermarket

SUNMI Products Used SUNMI V2 PRO

Quick device startup, quick barcode scanning and quick receipt printing.

Applications

QR code payment, receipt printing.





Freshippo, A data-&technology-driven new retail platform of Alibaba.

"Customers now have increasingly higher requirements on the in-store experience. Therefore, we have reduced human intervention in service experience through digital operations, of which SUNMI intelligent devices have played an irreplaceable role."

— An information product specialist

SUNMI Products Used

SUNMI V2 PRO, SUNMI T2, SUNMI K2 MINI, SUNMI ReX POS

Value

Shortened checkout lines and improved store efficiency.

Applications

Coupon redemption, self-pick'n go, self-checkout.

Restaurants

SUNMI's clients include both international chains and street restaurants. SUNMI's full series of intelligent IoT products provide restaurateurs with integrated digital solutions for queue management, ordering, checkout and online order taking, etc.



Popeyes, An American multinational chain of fried chicken fast food restaurants with over 3000 restaurants in 25 countries.

"The adoption of SUNMI Kiosk in self-ordering and facial recognition payment has shortened checkout lines and saved us a lot of time."

— Waiter, Popeyes Flagship, Shanghai

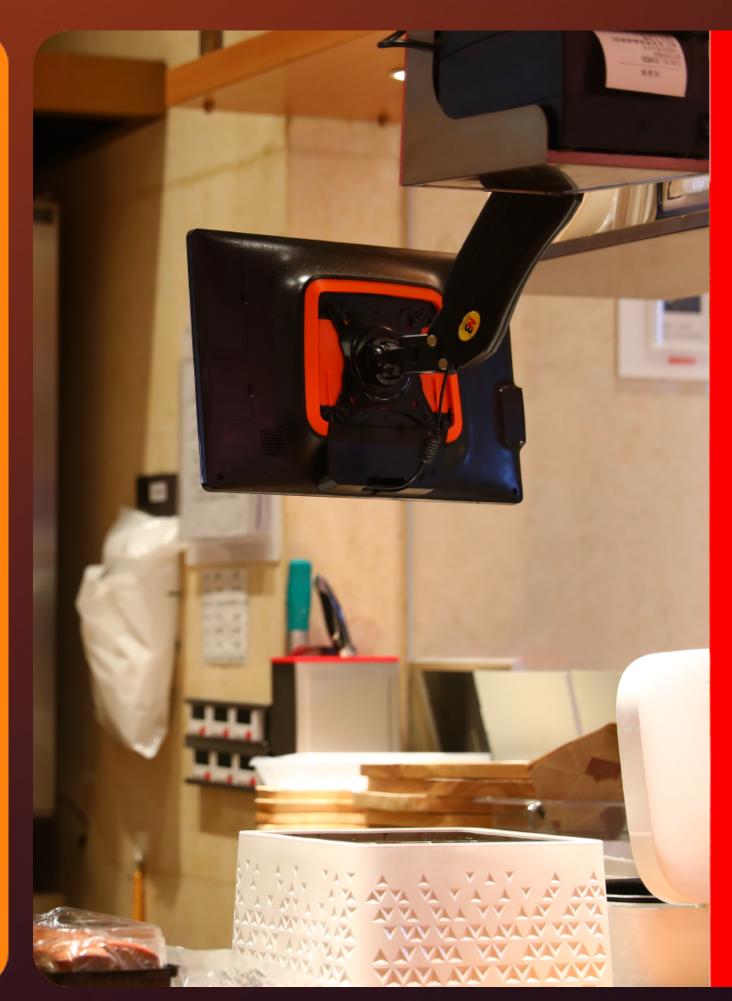
SUNMI Products Used SUNMI K2

Value

Shortened waiting lines, reduced checkout

Applications

Self-ordering, self-checkout workload and improved store operational efficiency.





Xibei: A large restaurant chain in China with more than 200 locations, and 50 million customers every year.

"The competition in the restaurant industry is fierce, so we need to innovate constantly. In addition to good dishes and services, we also need to use good equipment to improve the restaurant operational efficiency. SUNMI really helps us a lot in this aspect."

—A Manager of Xibei Restaurant, Shanghai

SUNMI Products Used

SUNMI T2 LITE, SUNMI S2, SUNMI V2 PRO, SUNMI M2

Value

The time customers spend on waiting for checkout has been reduced while the service quality and customer engagement have been enhanced.

Applications

Mobile ordering, weighing and checkout, online order receiving.

Food Delivery Platforms

SUNMI has reached in-depth cooperation with almost all the top food delivery platforms at home and abroad, and over one million SUNMI handhelds have been sold globally. Together with our partners, we help restaurants around the world realize more efficient and convenient delivery services.



Glovo, A well-known food delivery platform in Spain.

"The number of restaurants is the foundation of our success, and affordable SUNMI products allow us to expand quickly. The product quality and reliability allows us smooth operations and deployments. Our restaurant partners also have praised the simplicity and performance of the solution."

— Glovo



EASI, The most popular food delivery platform in Australia, which has served over 20,000 restaurants and more than 100 million users.

"The takeout and delivery sales soar during the pandemic and we have served over 20,000 restaurants, and now we are rapidly expanding our international business, among which SUNMI's V series has helped us a lot."

—— Easy



HungryPanda, A food and grocery delivery platform which was established in the UK, 2016. Now its business has covered more than 60 cities around the world.

"HungryPanda is a specialist food delivery platform to providing various authentic Chinese food and groceries to Chinese compatriots and students abroad, and SUNMI's IoT devices have helped us in improving our operational efficiency."

----HungaryPanda

SUNMI Products Used

SUNMI V2, SUNMI V2 PRO

Value

The easy-to-use devices and receipt printing feature have improved the efficiency of the delivery service.

Applications

Online order taking , receipt printing , mobile checkout, etc.



Financial Industry

SUNMI's digital solutions can help financial institutions realize the integration and analysis of massive online and offline data, integrate traditional financial services into online scenarios in an all-round way, and also make offline scenarios smarter. We Now have established in-depth cooperation with well-known banks and fintech companies at home and abroad.





OPay, A mobile payment company of Opera, also the biggest payment company in Nigeria.

"OPay and SUNMI provide intelligent aggregate payment software and devices for Nigeria, the largest economy and the most populous country in Africa, thus effectively meeting the demand of Nigerian society for electronic payment and truly bringing convenience to users."

— A senior solution manager, OPay



SUNMI P1

Value

Together with SUNMI OPay aggregate payment software has met the local needs for e-payment.

Applications

Aggregate payment, top up, cash in and cash out, etc.







BCA, Indonesia's No.1 commercial bank.

" SUNMI's well-designed and highly compatible products, as well as the customer support SUNMI has offered helped us promote the trending self- service banking."

— A BCA employee

SUNMI Products Used

SUNMI T2, SUNMI T2 LITE

Value

Improve service efficiency and saved wait times.

Applications

Self-service banking.

Healthcare

SUNMI has reached in-depth cooperation with many hospitals at home and abroad. Its handheld computers ,self-service equipment and desktops have been used in self-registration, patient information filing and medical data tracking and management, effectively improving the efficiency of diagnosis and treatment.





Eye & ENT Hospital of Fudan University

"The optimized patient flow and the unattended operation enabled by K1 free patients from waiting in lines and help us close as more as possible windows for payment acceptance."

— An employee, Eye & ENT Hospital

SUNMI Products Used

SUNMI K1, SUNMI K2

Valu

Reduced waiting time of patients, improved the efficiency of medical treatment, and reduced gathering in the hospital.

Applications

self-registration through facial recognition, self-service patient payment, etc.





Leishenshan Hospital in Wuhan

A hospital built to treat COVID-19 patients.

"Patients transferred to Leishenshan Hospital during the outbreak brought a burden on hospital operations, while SUNMI L2, which had been used in creating patient profiles, registration, pharmacy dispensing and targeted treatment tracking, thus conveniently and effectively treating patients with different symptoms.

— An IT manager of the Hospital

SUNMI Products Used SUNMI L2

Value

Enhanced diagnosis and treatment efficiency driven by the information-based management.

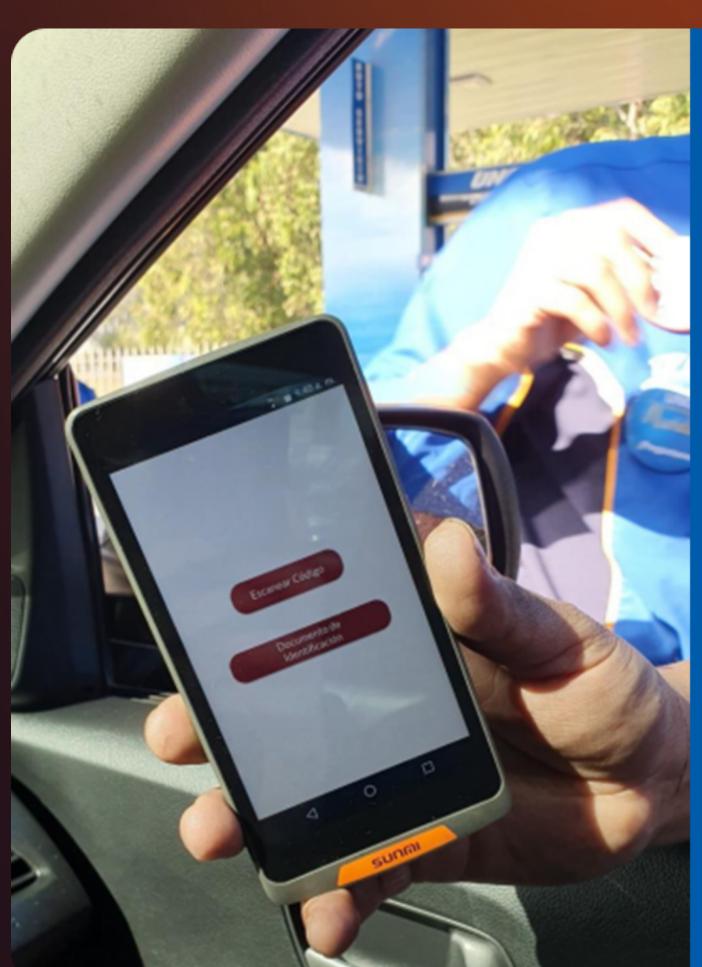
Applications

Medicine inventory , patient data collection , medical record tracking, etc.

The L2 handhelds SUNMI donated to Leishenshan Hospital

Service Industry

SUNMI's IoT products have been widely used in gas stations, tourist attractions, hotels and other segments in the service industry, thus bringing improved service efficiency, reduced labor cost as well as more convenient customer experience.





UNO, One of the biggest importer and dealer of gasoline, fuel, diesel and asphalt in Central

"In UNO, I can redeem gas with LifeMiles reward points. A small device can turn a number into the power of my car! I enjoy the service and will recommend UNO to my friends."

— A customer of UNO Gas Station

SUNMI Products Used

SUNMI M2, SUNMI V1s

Value

Customers can redeem air miles for gas, thus bringing more possibilities to a gas station.

Applications

Reward points redemption, mobile checkout.

Top Up

In South Africa and Saudi Arabia, many local users are still using traditional ways to top up. The simple and efficient OTA top-up enabled by SUNMI V series products not only has greatly facilitated the payment of local users, but also has driven the development of local businesses.





OneCard, A popular OTA top-up software company in Saudi Arabia.

"SUNMI V series products are portable and easy to use. With a printer in the device, a receipt can be printed once a payment is completed, which has increased the efficiency of OTA topup and has drastically decreased the failure

— A purchasing manager, OneCard

SUNMI Products Used

SUNMI V1s, SUNMI V2

Swift receipt printing, mobile payment, etc.

Applications

OTA top up, prepaid account refillment, etc.

More Clients Around the World



Utility Fee Payment, a State Grid branch, China.



Payment acceptance, an airport duty-free shop, USA.



Order redemption, a Westin Hotel, Canada.



Payment acceptance, bakery, France.



Ticketing, a bus station, Ghana.



Payment acceptance, an apparel store, Australia.



Check in, a hotel, Jordan.



Online order printing, a Starbucks, Malaysia.



QR redemption, a convenience store, Japan.



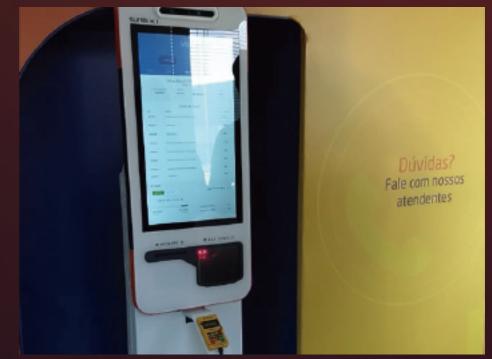
Mobile checkout, a Louis Vuitton Store, Dubai.



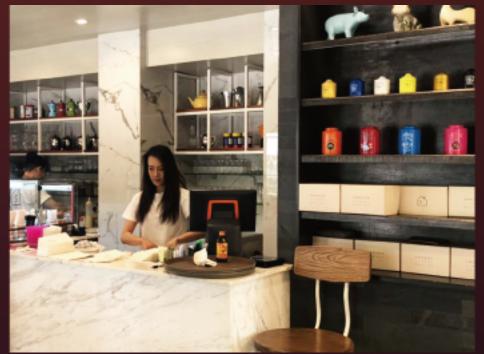
Queue management, a hospital, Colombia.



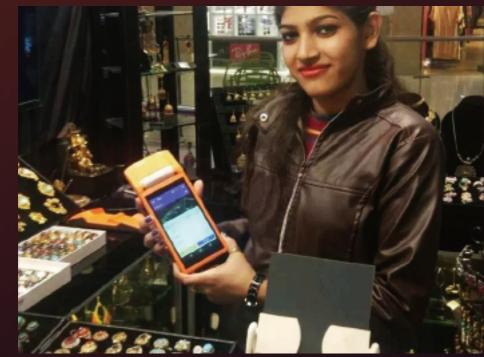
Loyalty program & checkout, a bookstore, Indonesia.



Self-checkout, retail, Brazil.



Payment acceptance, an internet-famous dessert shop, Thailand.



Mobile checkout, a jewelry store, India.



Streetside mobile recharge, South Africa.

























GIORGIO ARMANI



BOTTEGA

VENETA











BURBERRY









Global Merchants



















惹火烤肉

































^鲁零食名 のStore

























cookedDeli by city super











THANKYOU